

## OUR MISSION

Pinellas County government is committed to progressive public policy, superior public service, courteous public contact, judicious exercise of authority and sound management of public resources to meet the needs and concerns of our citizens today and tomorrow.

## OUR VISION

*WE ARE WORKING TO BE THE STANDARD  
FOR PUBLIC SERVICE IN AMERICA*

To achieve our vision, we place the highest importance on:

- ☀ The Quality of Our Service
- ☀ Having Our Customers Think Highly of Us
- ☀ A Sense of Commitment and Pride Among Us

## OUR VALUES

We will serve the public with respect and courtesy — willingly, promptly and competently. We will be sensitive to the needs of individuals while recognizing our responsibility to the community as a whole.

We believe, as employees and citizens of the community, that we share the responsibility to contribute toward the community's vitality.

We believe it is our responsibility to improve the overall quality of life through the sound management and preservation of the environmental resources entrusted to us.

We will treat every employee with dignity recognizing the value of each individual's work. All shall be provided equal opportunity, a safe workplace and the opportunity for professional and personal growth.

These, our values, will guide the development and implementation of Pinellas County policy for a better community.